

## May 3, 2022 Health Commission

Sect.	Agency/ Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments
DPH PHD- CHEP	Regents of the University of California, San Francisco (UCSF)								
	AHP Getting To Zero (GTZ) Intensive Case Management Program	3 - Acceptable/Meets Standards	3	4	4	4	No	19-20	Program met 76% of its contracted performance objectives, 109% of its contracted units of service target, and 92% of its contracted unduplicated client target.
DPH PHD- CHEP	Asian and Pacific Islander Wellness Center dba San Francisco Community Health Center								
	HIV PrEP Navigation Services	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	20-21	Program met 87% of its contracted performance objectives and 125% of its contracted units of service target. Client satisfaction was completed with a tool/questionnaire but program did not analyze results. The program is commended for exceeding the mandate of the contract for program deliverables.

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<b>DPH PHD- CHEP</b>	<b>San Francisco AIDS Foundation</b>								
	HIV Testing in a Substance Use Treatment Setting	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 75% of its contracted performance objectives and 94% of its contracted units of service target. Client satisfaction was completed with a tool/questionnaire and the results were analyzed and shared with staff.
	African American HIV Prevention Initiative	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 100% of its contracted performance objectives and 141% of its contracted units of service target. Client satisfaction was completed with a tool/questionnaire and the results were analyzed and shared with staff. Program commended for taking the time to educate program participants on how to utilize online platforms and smartphones, tablets, and laptops to increase technology literacy as well as the opportunity for clients to participate in tele-health.
	HERR TO Address Drivers (The Stonewall Project)	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 100% of its contracted performance objectives and 150% of its contracted units of service target. Client satisfaction was completed with a tool/questionnaire but program did not analyze results.
<b>BHS</b>	<b>Family Service Agency</b>								
	Geriatric Intensive Care Mgt. at Franklin	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 92% of its contracted performance objectives and 97% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Client satisfaction survey return rate greater than 50% and overall client satisfaction 90-100%. Program commended for improving on its contracted performance objectives from the previous year.
	Geriatric Services at Franklin/OP	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	see above
	Older Adult FSP at Franklin (MHSA)	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 96% of its contracted performance objectives and 100% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Client satisfaction survey return rate greater than 50% and overall client satisfaction 90-100%. Program slightly improved on its performance objectives from the previous year.

Castrol LIFE program is a sub-contract with Shanti under HERR, no separate report.

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	Geriatric Services OADSC	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program closed in 19-20.
	Adult Care Management (Non-MHSA)	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 78% of its contracted performance objectives and 100% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Client satisfaction survey return rate greater than 50% and overall client satisfaction 80-89%.
	Adult Full Service Partnership (FSP) MHSA	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 84% of its contracted performance objectives and 95% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Client satisfaction survey return rate greater than 50% and overall client satisfaction 70-79%.
	TAY Full Service Partnership	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 89% of its contracted performance objectives and 95% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Client satisfaction survey return rate greater than 50% and overall client satisfaction 50-59%. Program met slightly less of its performance objectives compared to previous year.
	POPS/ASO								ASO/Fiscal Intermediary, not monitored.
	Prevention & Recovery in Early Psychosis (PREP)	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 97% of its contracted performance objectives and 99% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Client satisfaction survey return rate greater than 50% and overall client satisfaction 90-100%. Program commended for improving on its contracted performance objectives compared to previous year.
	Healing Circle								ASO/Fiscal Intermediary, not monitored.
	TAY SOC Capacity Building	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 80% of its contracted performance objectives and 100% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for meeting 100% of its contracted performance objectives.
	Full Circle Family Program - EPSDT	Scoring suspended due to COVID-19	NA	NA	NA	NA	No	19-20	Program met 80% of its contracted performance objectives and 100% of its contracted units of service target. The program completed its client satisfaction survey and analyzed the results. Program commended for meeting 100% of its contracted performance objectives.